

Tideland Topics

A NEWSLETTER FOR THE MEMBER-OWNERS OF TIDELAND ELECTRIC MEMBERSHIP CORPORATION

MERRY MARGINS: Your capital credit refund is on the way

At press time, Tideland EMC's board of directors had approved a December 2015 general retirement of capital credits but the exact amount of the refund had not yet been finalized. An insert in December electric bills will contain additional details including the refund amount. E-bill subscribers will receive the information via email.

Active account holders will receive a check this month if their electric account is current at the time of the distribution and if their refund is at least \$100.00. All other active members will receive a credit on their December electric bill.

As a not-for-profit, member-owned cooperative, Tideland provides service

at cost. Any funds remaining after expenses have been paid are eventually returned to members through a series of capital credit refunds. The amount returned to each member is based on the total amount they paid for electric service during the year for which the refund is made.



Should you happen to leave the Tideland system, remember to keep the co-op up to date on future address changes so future refund checks can be mailed to you. Otherwise, unclaimed funds are escheated to the state.

During the first eleven months of 2015, Tideland refunded capital credits totaling \$272,421.73 to the estates of deceased members.

Transmission improvements north of Pamlico

Tideland EMC's transmission provider north of the Pamlico River, Dominion Resources headquartered in Richmond, Virginia, recently unveiled its four-year transmission workplan. Among the plan details are improvements that will benefit Tideland members.

In 2016, Dominion will beef up facilities at what is referred to as the Wharton capacitor banks located near the Beaufort-Pitt county line. They will also construct a third circuit to serve Roanoke Island which includes Tideland's delivery point for the Manns Harbor substation. In 2017, they will rebuild 20.8 miles of the Everetts-Voice of America line that connects to their delivery points at Five Points and Pantego.

In 2018, they will build a new 115kV line from the Bertie-Washington county line to Pantego to provide transmission redundancy in the event of an outage on the Everetts-Voice of America line or between Five Points and Pantego.



Right of Way Maintenance Update

Tideland has hired Lucas Tree Experts to trim trees in our right of way. During December they will be working along the Pamlico Beach circuit that originates at our Sidney substation. They will be focusing on the Wrights Creek Road area towards Old Pamlico Beach Road (east & west) and all side roads in between.

Mowing crews will be working on the Lowland circuit. Areas include Spring Creek and Tetterton roads and along Hwy. 33 towards Hobucken and Lowland.

Message to our Member-Owners: WPCA credit keeps rates low as winter approaches

By Paul Spruill
Chief Executive Officer
and General Manager

The cooperative's wholesale power cost adjustment (WPCA) credit rose to an eight month high in November.

These consumer-friendly credits have largely been possible due to favorable natural gas prices and continuing stable market conditions.

As we approach the end of our fiscal year, we are cautiously optimistic that the WPCA will remain a credit or zero until spring of 2016. Nevertheless, we are mindful that

any number of factors, including weather, can impact market conditions and ultimately impact cost of service.

While kilowatt hour rates are indeed important, the best way to lower energy bills is through efficiency and thermostat controls. During winter we recommend keeping your heating thermostat at 68°F, minimizing the use of electric space heaters, and closing fireplace dampers when not in use. Make sure crawlspace vents and storm windows are properly closed.

To ensure no surprise winter bills, enroll in our "high energy use" text and email alerts. Simply set a daily energy cost goal and if you should happen to exceed it, a text or email will be sent to you so you can track down any high energy culprits. To sign up for this and other account alerts log on to the member portal which you may access at www.tidelandemc.com.

RESIDENTIAL RATE 1	Nov-2013	Nov-2014	Nov-2015
Kilowatt hours	1,200	1,200	1,200
Basic facilities	\$25.00	\$25.00	\$25.00
kWh (winter rates)	\$132.32	\$126.96	\$126.96
Wholesale power cost adjustment	-\$5.97	-\$3.80	-\$6.67
NC REPS	\$0.09	\$0.09	\$0.09
NC sales tax (3% in 2013; 7% since 2014)	\$4.54	\$10.37	\$10.17
TOTAL	\$155.98	\$158.62	\$155.55

Give a H.U.G. this Christmas

Want to brighten the Holiday Season for someone special? Give a H.U.G. A home utility gift!

We'll be glad to credit any Tideland EMC member's account in the gift amount of your choice. Gifts must be paid in full with cash, check or credit card.

We'll also provide you with a special holiday greeting card to notify the recipient of your gift. Call 1.800.637.1079 for details or visit any Tideland office.



68°

Holiday Decorations Could Inflate Your Electric Bill



Dicken's "Christmas Carol" is a cautionary tale and while we're certainly not humbugging the holidays remember many small things can add up to a high electric bill. Consider limiting the use of inflatable yard ornaments and Christmas lighting to a select few hours daily. Use Energy Star flood lights for additional savings. Give L.E.D. Christmas lights a try. They use 90 percent less energy than conventional light strands. And remember to practice good electrical safety by thoroughly inspecting extension cords and never overload an electrical outlet.

How much can you reduce heating bills this winter by keeping your thermostat at 68° F?

12%
If usual setting is 70°

24%
If usual setting is 72°

36%
If usual setting is 76°

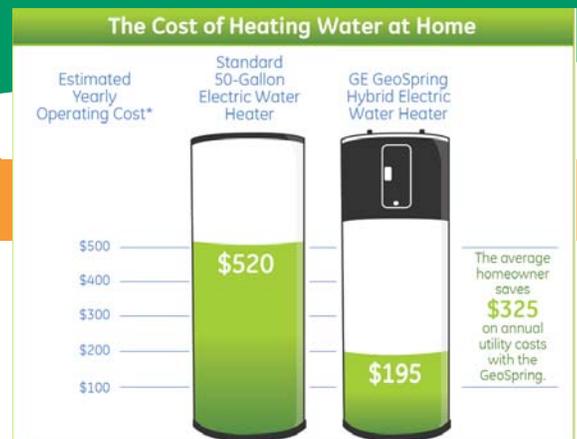
54%
If usual setting is 78°

a hot idea made **hotter**

Receive a \$300 electric bill credit when you buy a qualifying heat pump water heater

Purchase a qualifying Energy Star heat pump water heater from the retailer of your choice and you could receive a \$300 electric bill credit from Tideland EMC. For program details and to obtain a rebate form go to: www.tidelandemc.com/my-residence/products-services/rebates-incentives

Real People. Real Power. www.tidelandemc.com





Tideland EMC

Merry Christmas from our co-op family to yours

- | | | |
|----------------------|-----------------|---------------------|
| Adam Fyle | James Everett | Michael Marslender |
| Amy Midyette | Jason Kitchen | Michael Spencer |
| Andy Midyette | Jennifer Sadler | Myra Beasley |
| Ben Beagle | Jim Chrisman | Pam Tetterton |
| Bill Waters | Joe Pugh | Patrick Best |
| Bob Van Der Have | Joe Smith | Paul Spruill |
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| Bubba Calhoun | Jonathan Lee | Rachel O'Neal |
| Cathy Wallace | Joseph Gibbs | Raymond Wilson |
| Chris Rice | Josh Bain | Robbie Rouse |
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| Dana Andrews | Karen Auth | Tim Alligood |
| Donna Woolard | Karen Heffley | Timothy Ipock |
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| Heather Garrish | Matthew DeVan | Wayne Brackin |
| Heidi Jernigan Smith | Matthew Neal | William Jefferson |
| Jacob Hardison | Michael Buckner | William Waters, Jr. |

REAL PEOPLE.
REAL POWER.

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www.tidelandemc.com

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24 Hour Member Service
252.943.3046
800.637.1079

24 Hour Outage Reporting
& Automated Services
252.944.2400
800.882.1001

Tideland EMC is an equal
opportunity provider & employer



*Check out our Employee
Christmas slideshow on*



**HOLIDAY OFFICE CLOSING: THURSDAY & FRIDAY, DECEMBER 24 - 25.
FOR EMERGENCY SERVICE OR TO REPORT OUTAGES CALL 1.800.882.1001**

Statement of Non-Discrimination

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